**NHS Diabetes Advice - Helpline during the COVID-19 pandemic**

We would like to inform all insulin-treated patients with diabetes that NHS England and NHS Improvement have launched a new helpline in response to disruption to normal services due to the COVID-19 pandemic and response.

The service is for adults living with diabetes who use insulin to manage their condition and require immediate advice from a team of clinical advisors.

Whether you or a member of your household have caught the virus, or routine care has been disrupted, the helpline is available for immediate clinical advice to help you understand how to effectively manage their diabetes.

The helpline is not designed to replace the routine care you receive from your usual care team – but if for any reason you can’t get hold of us then the helpline is there to help.

The helpline is staffed by volunteers. They are all health professionals with expertise in diabetes.

You can access NHS Diabetes Advice via Diabetes UK’s support line on 0345 123 2399 Monday-Friday from 9am-6pm.